

## Ukraine Resources

### Information for U.S. Citizens in Ukraine

U.S. citizens seeking emergency assistance and those who decide to remain in Ukraine should complete the online form and the State Department will respond: <https://cacms.state.gov/s/crisis-intake>. The U.S. government will not be able to evacuate U.S. citizens from Ukraine. Please review what the U.S. government can and cannot do to assist you in a crisis overseas. U.S. citizens may seek consular services, including requests for repatriation loans, passport, and visa services, at U.S. embassies and consulates in neighboring countries. U.S. citizens seeking to depart Ukraine can also call 1-833-741-2777 (in the United States) or 1-606-260-4379 (from overseas) for immediate assistance.

Visit this page for our latest alerts and messages to U.S. citizens in Ukraine: <https://ua.usembassy.gov/u-s-citizen-services/security-and-travel-information/>

The State Department encourages U.S. citizens to enroll in the Department of State’s Smart Traveler Enrollment Program (STEP): <https://step.state.gov/step/>. STEP enrollment gives you the latest security updates and makes it easier for the U.S. Embassy to contact you in an emergency. Comprehensive information for U.S. citizens in Ukraine is available on our Ukraine country information page: <https://travel.state.gov/content/travel/en/international-travel/International-Travel-Country-Information-Pages/Ukraine.html/>

The U.S. Embassy urges U.S. citizens in Ukraine to depart now using privately available transportation options if it is safe to do so. Careful consideration should be made to routes and the risks of travel because Ukraine’s roads are in many cases crowded, exposed to combat operations, and infrastructure such as bridges in some locations has been destroyed. Sheltering in place may remain the best option for some.

U.S. citizens wishing to depart Ukraine by land have several options. Most border crossings into Poland and all main crossing points into Moldova are severely backed up and some are experiencing extremely long wait times. We recommend that, if possible, U.S. citizens consider redirecting to border crossings with Hungary, Romania, and Slovakia, which are currently experiencing lower wait times to cross.

COUNTRY	BORDER CROSSING	CONSULAR INFORMATION	ENTRY REQUIREMENTS
<b>POLAND</b>	Poland has indicated to the U.S. government that U.S. citizens may now enter Poland through the land border with Ukraine. No advanced approval is required. We encourage those traveling into Poland by land from Ukraine to cross at the Korczowa-Krakovets or Medyka-Shehyni border crossings.	The U.S. embassy has consular officers stationed near these crossings to provide assistance. Please call +48 22 504 2784 or +48 22 504 2000 (Embassy Warsaw), or +48 12 424 5100 (Consulate General Krakow), or email <a href="mailto:ACSWarsaw@state.gov">ACSWarsaw@state.gov</a> or <a href="mailto:KrakowACS@state.gov">KrakowACS@state.gov</a> for further information. You may contact the Polish Border Guard by email at <a href="mailto:zdsc.kg@strazgraniczna.pl">zdsc.kg@strazgraniczna.pl</a> or by phone at +48 22 500 4068, +48 22 500 4568, or +48 22 500 5468. <a href="#">The Polish Border Guard’s website</a> also provides relevant information (in Polish): <a href="https://www.strazgraniczna.pl/pl/kontakt/1946,Komenda-Glowna-Strazy-Granicznej.html">https://www.strazgraniczna.pl/pl/kontakt/1946,Komenda-Glowna-Strazy-Granicznej.html</a>	The U.S. Embassy and Consulate in Poland’s website describes entry and exit requirements (located under the header “Entry and Exit Requirements”). Poland has waived any COVID-related requirements to show vaccination cards and/or PCR tests: <a href="https://pl.usembassy.gov/covid-19-information/">https://pl.usembassy.gov/covid-19-information/</a>

<p><b>ROMANIA</b></p>	<p>We encourage those traveling into Romania by land from Ukraine to cross at the Siret border crossing.</p>	<p>The U.S. embassy will soon have consular officers stationed near this crossing to provide assistance. Please call +40-41-270-6000 or email <a href="mailto:ACSBucharest@state.gov">ACSBucharest@state.gov</a> for further information.</p>	<p>Vaccinated and unvaccinated U.S. citizens may enter Romania by land. The Romanian Border Police’s website also provides relevant information:  <a href="https://www.politiadefrontiera.ro/en/main/home.html">https://www.politiadefrontiera.ro/en/main/home.html</a></p> <p>The U.S. Embassy in Romania’s website describes entry and exit requirements (located under the header “Entry and Exit Requirements”):  <a href="https://ro.usembassy.gov/covid-19-information/">https://ro.usembassy.gov/covid-19-information/</a></p>
<p><b>HUNGARY</b></p>	<p>We encourage those traveling into Hungary by land from Ukraine to cross at the Záhony border crossing.</p>	<p>The U.S. embassy will have staff stationed near this crossing to provide assistance. Please contact +36-1-475-4400 by phone or <a href="mailto:ACS.Budapest@state.gov">ACS.Budapest@state.gov</a> by email for further information.</p>	<p>U.S. citizens do not need a visa to enter Hungary, but should be prepared to show proof of vaccination, a negative COVID-19 test, or proof of recovery from COVID-19. Hungarian Police’s website provides relevant information:  <a href="https://www.police.hu/en/content/information-on-general-rules-of-border-crossing">https://www.police.hu/en/content/information-on-general-rules-of-border-crossing</a></p> <p>The U.S. Embassy in Hungary’s website describes entry and exit requirements (located under the header “Entry and Exit Requirement”):  <a href="https://hu.usembassy.gov/covid-19/">https://hu.usembassy.gov/covid-19/</a></p>
<p><b>SLOVAKIA</b></p>	<p>A list of open border crossings is available on the U.S. Embassy in Bratislava’s website:  <a href="https://sk.usembassy.gov/information-on-entering-slovakia-through-the-external-non-schengen-border/">https://sk.usembassy.gov/information-on-entering-slovakia-through-the-external-non-schengen-border/</a></p>	<p>The U.S. embassy can provide consular assistance to U.S. citizens who cross into Slovakia from Ukraine. Please call +421-2-5443-0861 or +421-903-703-666 by phone or email <a href="mailto:consulbratislava@state.gov">consulbratislava@state.gov</a> for further information.</p>	<p>All borders in Slovakia are open to vaccinated travelers, and unvaccinated travelers will be allowed entry in a humanitarian emergency, but may need to undergo testing and quarantine. The U.S. Embassy in Slovakia’s website describes entry and exit requirements (located under the header “Entry and Exit Requirements”) in more</p>

			detail: <a href="https://sk.usembassy.gov/covid-19-information/">https://sk.usembassy.gov/covid-19-information/</a>
<b>MOLDOVA</b>	<p>U.S. citizens traveling into Moldova by land from Ukraine should avoid the Transnistria region and cross into Moldova either to the north or south of the region. The main Moldova-Ukraine border crossing south of Transnistria is Palanca – Mayaki Udobnoe. The main border crossing north of Transnistria is Otaci – Mohyliv-Podilskyi. Travelers <b>should not</b> enter Moldova through the breakaway region of Transnistria, where the U.S. Embassy has limited access and cannot provide the full range of assistance to U.S. citizens. Travelers should note the Chisinau-Odesa train goes through Transnistria as well. More information on Transnistria can be <a href="#">found here</a>.</p>	<p>U.S. Embassy personnel will be stationed near border crossings to provide assistance. Please contact +373-2240-8300 by phone or <a href="mailto:ChisinauACS@state.gov">ChisinauACS@state.gov</a> by email for further information.</p>	<p>U.S. citizens can enter Moldova, whether vaccinated or unvaccinated, though travel restrictions in-country will vary depending on vaccination status. The Moldovan Border Police’s website provides relevant information (in Romanian): <a href="https://www.border.gov.md/index.php/en">https://www.border.gov.md/index.php/en</a></p> <p>The U.S. Embassy in Moldova’s COVID-19 website describes entry and exit requirements in full under the header “Entry and Exit Requirements.”: <a href="https://md.usembassy.gov/u-s-citizen-services/covid-19-information/">https://md.usembassy.gov/u-s-citizen-services/covid-19-information/</a></p>
<b>THE EUROPEAN UNION</b>	<p>The European Union maintains a <a href="#">website</a> with all travel restrictions for member states: <a href="https://reopen.europa.eu/en">https://reopen.europa.eu/en</a></p>		

## Information for Ukrainian Citizens

Ukrainian citizens who have a valid passport can leave Ukraine to a neighboring country, such as Poland or Moldova. Once in that third country, consular services are available to those seeking visa appointments. Contact the U.S. Embassy in the country of arrival.

Ukrainian citizens with an Immigrant Visa case in process can request their case be transferred to another Embassy or Consulate in a neighboring country. If their petition is already being processed at the National Visa Center, they should fill out this form:

<https://travel.state.gov/content/travel/en/us-visas/visa-information-resources/ask-nvc.html>

Ukrainian citizens without an Immigrant Visa case in process can apply for a visa at the Embassy or Consulate in a neighboring country. Information about humanitarian assistance and visa information for Ukrainians who have evacuated to **Poland** can be accessed here:

<https://pl.usembassy.gov/visas/humanitarian-assistance-and-visa-information-for-ukrainians/>

The information provided below was compiled from UNHCR and local government websites for refugees and asylum-seekers. **It is not official U.S. government guidance.**

COUNTRY	ADDITIONAL INFORMATION	LOCAL CONTACT INFO	UNHCR CONTACT
POLAND	<p>If you are fleeing Ukraine, you will be admitted to Poland. If you do not have a place of stay in Poland, go to the nearest reception point. At the reception point: you will receive more detailed information about your stay in Poland, the government will provide you with temporary accommodation in Poland, you will receive a hot meal, drink, basic medical assistance and a place to rest.</p> <p>If you are escaping from an armed conflict in Ukraine, do not worry that you do not have documents allowing you to enter Poland. You will be admitted to Poland. Take the most important documents with you - internal passport, foreign passport (if you have one), birth certificates of children traveling with you, medical documentation. Border crossings can also be crossed on foot.</p>	<p><b>Phone:</b> +48 47 721 75 75, <b>Email:</b> <a href="mailto:ukraina@udsc.gov.pl">ukraina@udsc.gov.pl</a> <b>Polish Government website for refugees and asylum seekers:</b> <a href="https://www.gov.pl/web/udsc/ukraina-en">https://www.gov.pl/web/udsc/ukraina-en</a></p>	<p><b>Phone:</b> +48 22 628 6930 <b>E-mail:</b> <a href="mailto:polwa@unhcr.org">polwa@unhcr.org</a></p>
ROMANIA	<p>Once you ask for asylum, you will be asked to sit for some interviews and fill in some papers. The standard procedure includes some questionnaires and consent forms. You can contact a lawyer, an NGO, or UNHCR at any point during the asylum procedure.</p> <p>Please note that, in Romania, UNHCR has no formal role in the asylum procedure and UNHCR does, in general, not intervene in</p>	<p><b>Romanian National Council for Refugees (CNRR)</b> Services: information, legal counselling Website: <a href="https://www.cnrr.ro/index.php/ro/">https://www.cnrr.ro/index.php/ro/</a> Email: <a href="mailto:office@cnrr.ro">office@cnrr.ro</a> Phone: (004) 0213126210 Hotline: (004)0730073170</p>	<p><b>Phone:</b> +40 21 201 7873 (Monday-Friday: 9:00-17:30) <b>Hotline:</b> +40 723 653 651 (available 24/7) <b>Email:</b> <a href="mailto:rombu@unhcr.org">rombu@unhcr.org</a></p>

	individual cases, nor provide individual legal representation or counselling. However, they do work with <b>NGO partners who offer free legal counselling</b> throughout the country.		
<b>HUNGARY</b>	<p>If you are arriving to Hungary from Ukraine, you may be entitled to temporary protection in Hungary. For more information, see guidance from the Hungarian Helsinki Committee:</p> <p>In Ukrainian: <a href="https://helsinki.hu/wp-content/uploads/2022/02/Hungarian_Helsinki_Comittee_Ukraine_Guide_2022_02_25_UA.pdf">https://helsinki.hu/wp-content/uploads/2022/02/Hungarian Helsinki Comittee Ukraine Guide 2022 02 25 UA.pdf</a>  In English: <a href="https://helsinki.hu/wp-content/uploads/2022/02/Hungarian_Helsinki_Comittee_Ukraine_Guide_2022_02_25_EN.pdf">https://helsinki.hu/wp-content/uploads/2022/02/Hungarian Helsinki Comittee Ukraine Guide 2022 02 25 EN.pdf</a>  In Russian: <a href="https://helsinki.hu/wp-content/uploads/2022/02/Hungarian_Helsinki_Comittee_Ukraine_Guide_2022_02_25_RU.pdf">https://helsinki.hu/wp-content/uploads/2022/02/Hungarian Helsinki Comittee Ukraine Guide 2022 02 25 RU.pdf</a></p>	<p>For legal aid, contact the <b>Hungarian Helsinki Committee</b>:</p> <p>Website in Hungarian: <a href="https://helsinki.hu/segitsegerese/menekultek-kulfoldiek/">https://helsinki.hu/segitsegerese/menekultek-kulfoldiek/</a>  Website in English: <a href="https://helsinki.hu/en/howcanwehelp/refugee-and-migrant-rights/">https://helsinki.hu/en/howcanwehelp/refugee-and-migrant-rights/</a>  Email: <a href="mailto:helsinki@helsinki.hu">helsinki@helsinki.hu</a>  Phone: +361 321 4323  (Monday/Thursday 10.00-18.00, Tuesday 10.00-17.00)</p>	<p><b>Phone:</b> +36 1 336 3060  <b>Email:</b> <a href="mailto:hunbu@unhcr.org">hunbu@unhcr.org</a></p>
<b>SLOVAKIA</b>	<p>There are currently 3 border crossings: Ubl'a, Vyšné Nemecké and Veľké Slemence.</p> <p>Slovakia has set up the so-called hotspots at the border crossings and in some municipalities to speed up the administrative process that needs to be completed upon entering the country. As Ukraine has announced mobilization, Ukrainian men aged 18-60 are not entering Slovakia. Entry to Slovakia is allowed to all persons fleeing the war in Ukraine.</p> <p>At the moment, entry is possible for persons who do not have a valid travel document (biometric passport) as well. In such a case, it is necessary to apply for temporary refuge or asylum. If you are traveling with children, it is recommended that you have at least your child's birth certificate with you.</p> <p>Persons without a valid passport are advised to carry other documents (e.g. ID card, driver's license, residence permit in Ukraine, birth certificates of children, etc.).</p> <p>In the event that an unaccompanied child crosses the border, the competent authority shall, in cooperation with the police, coordinate the placement of the child in the selected facility.</p>	<p><b>Slovakian Government website for Information for Ukrainians entering Slovak republic:</b>  <a href="https://www.ukraineslovakia.sk/">https://www.ukraineslovakia.sk/</a></p> <p><b>Slovak Humanitarian Council</b>  <b>Telephone:</b> (+421) 2-5020-0500  <b>E-mail:</b> <a href="mailto:shr@shr.sk">shr@shr.sk</a></p>	<p><b>Phone:</b> +36 1 336 3060  <b>Email:</b> <a href="mailto:hunbu@unhcr.org">hunbu@unhcr.org</a></p>